

From: Melnykovych, Andrew (PSC)
To: "[Larry Willoughby](#)"
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:43:00 PM

Dear Mr. Willoughby:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

RECEIVED
By Kentucky PSC at 1:52 pm, Dec 10, 2018

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Larry Willoughby [REDACTED]
Sent: Friday, December 07, 2018 2:53 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case Related Question - Case 2018-00358

I live in Southpoint Subdivision in Lexington, KY 40515. Please let me know if you need anything else.

Thank you,

Sent from my iPhone

On Dec 7, 2018, at 2:49 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

Mr. Willoughby:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Larry Willoughby [REDACTED]
Sent: Wednesday, December 05, 2018 12:35 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question - Case 2018-00358

To Whom It May Concern,

I am writing regarding the potential rate increase for Kentucky-American Water Company. A lot of Kentuckians live on a fix income and can't even afford proper healthcare not to mention a monthly increase for basic utilities. Please keep this rate increase request from happening.

I am just curious has KAWC ever been audited to make sure that the increase request is warranted and not just an excuse to cover excessive spending.

Thank you for look out for Kentuckians,

Larry Willoughby
KY Resident

Sent from [Mail](#) for Windows 10

From: Melnykovych, Andrew (PSC)
To: ["Jeff Chartos"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:43:00 PM

Dear Mr. Chartos:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Jeff Chartos [REDACTED]
Sent: Friday, December 07, 2018 2:52 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: your comments to the Public Service Commission

Jeff Chartos
116 White Oak Trace
Lexington, KY
40511

> On Dec 7, 2018, at 2:42 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

>

> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

>

>

> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov

>

> -----Original Message-----

> From: Jeff Chartos [REDACTED]

> Sent: Tuesday, December 04, 2018 1:05 PM
> To: PSC - Public Information Officer <PSC.Info@ky.gov>
> Subject: American Water rate increase

>

> I oppose the approval of Kentucky American Water's proposed rate increase request, filed in case number 2018-00358.

>

> The rate of increase (22.6%) is more than 10 times the rate of inflation for the most recent reporting year, with the rates over the past 5 years being from 0.7% to 2.1%. The cumulative rate of inflation during this time was 8.6%. In 2013, the KAWC requested an increase of almost \$12 million, of which the PSC found deficiencies and reduced the request by 44%. It was noted in that report that the KAWC had been requesting increases every two years. Since the KAWC rate increase request in 2013, inflation has accumulated at 8.6%. We would be opposed to any increase that exceeds the rate of inflation. If KAWC is providing its employees with compensation increases that exceed the cost of living allowance (COLA) provided to government employees and retirees, or cannot contain its costs to remain within or close to inflation rates, then we would suggest that management of KAWC take steps to bring their expenses in line. Approving a rate increase that exceeds the rate of inflation contributes to the overall increase in inflation and is not in the best interests of the general public.

>

> Additionally, we oppose any increase in the Fire Protection rates. Accounts for fire protection are generally associated with business or homes that have wet fire control sprinkler systems. These accounts paid a high fee to KAWC for the privilege of tapping into the domestic water mains and for the large-bore meter that serves the account. In most cases, unless there is a fire, these meters remain dormant and never require maintenance or upgrading. In addition, the underground pipes that provide water to these accounts are also used to provide domestic water to other business or residences in the area. So, there is no additional cost to KAWC to maintain the infrastructure associated with fire protection accounts. KAWC recovered the costs of the meter when it was installed and do not incur any additional costs, other than administrative costs to maintain an account record. If a fire event were to occur, KAWC would be compensated at the current rates for the water consumed. Since there is no additional cost for KAWC to allow existing taps to remain, KAWC should not be permitted to continue to extract payment for services not rendered. Certainly, they will not be willing to give up existing revenue, but we encourage the PSC to deny any rate increase for fire protection accounts.

>

> Jeff Chartos

From: Melnykovych, Andrew (PSC)
To: ["Valerie Barnes"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:42:00 PM

Dear Ms. Barnes:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Valerie Barnes [REDACTED]
Sent: Friday, December 07, 2018 2:59 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: RE: Case Related Information - Case 2018-00208

Name: Valerie Brewer Barnes

Address: 3426 Birkenhead Circle
Lexington, KY 40504

Thank you.

From: Melnykovych, Andrew (PSC) [<mailto:Andrew.Melnykovych@ky.gov>]
Sent: Friday, December 07, 2018 2:34 PM
To: [REDACTED]

Subject: RE: Case Related Information - Case 2018-00208

CAUTION: This e-mail is from outside of Lexington Clinic. Only click on links or open attachments you know are safe.

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

-----Original Message-----

From: [REDACTED]
Sent: Monday, December 03, 2018 12:08 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Information - Case 2018-00208

To Whom It May Concern,

I am writing in opposition of the proposed water service increase. It is my understanding that Kentucky American Water Company has been granted the following increases:

2007 - 15% increase
2009 - 17% increase
2010 - 29% increase
2013 - 10% increase
2016 - 9.2% increase

and they are now asking for a 24% increase and an annual surcharge. This is insane!! I agree with Mayor Jim Gray that it is a shame that Kentucky American Water Company increases the Lexington rates and then uses that money to purchase water utilities in other towns. At some point, the Water Company must take responsibility for it's executive decisions and pay for them without relying on money from the citizens of Lexington who are already struggling to pay the ever increasing utility costs.

Thank you.

NOTICE OF CONFIDENTIALITY

This message, including any attachments, is intended only for the sole use of the addressee and may contain confidential or privileged information that is protected by the State of Kentucky and/or Federal regulations. If you are not the intended recipient, do not read, copy, retain or disseminate this message or any attachment. If you have received this message in error, please call the sender immediately at [REDACTED] and delete all copies of this message and any attachment.

Any unauthorized review, use, disclosure, copying or distribution is strictly prohibited. Neither the transmission of this message or any attachment, nor any error in transmission or misdelivery shall constitute waiver of any applicable legal privilege.

From: Melnykovych, Andrew (PSC)
To: ["Roberts, Josiah"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:41:00 PM

Dear Mr. Roberts:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Roberts, Josiah [REDACTED]
Sent: Friday, December 07, 2018 3:22 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Comment on Kentucky American's Requested Rate Increase

My address is:

1037 #14 Cross Keys Rd.
Lexington, KY 40504

Thank you.

On Fri, Dec 7, 2018 at 2:14 PM Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

Mr. Roberts:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Roberts, Josiah [REDACTED]
Sent: Saturday, December 01, 2018 9:06 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Comment on Kentucky American's Requested Rate Increase

To whom it may concern:

I would like to oppose the Kentucky American Water requested rate increase, case 2018-00358 on the grounds of opacity and dishonesty. In an episode of Eastern Standard with WEKU aired this week, a spokesman for Kentucky American Water was asked if the water system in and around the Fayette County area had similar problems as Flint, MI. The spokesman irresponsibly evaded the question, instead stating that the company had been around for over 100 years and loved their employees and customers. This evasion suggests that there are problems with the water supply infrastructure, and further evidence is supplied by their request for an infrastructure surcharge. While I want to help pay for improvements in our water system, I recommend the Public Service Commission deny this application until the administration at Kentucky American Water can be transparent and honest about the state of the system and the way they plan on spending this money.

Sincerely,

--

Josiah Roberts
Vita scientiae est vita bona.

--

Josiah Roberts
Vita scientiae est vita bona.

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:39:00 PM

Dear Ms. Granger:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Thursday, December 06, 2018 3:20 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Thursday, December 6, 2018 2:27 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Thursday, December 6, 2018 at 2:27 PM

Name: Debra Granger

Address: 5925 Breck Rd

City: Owenton

State: KENTUCKY

Zip Code: 40359

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky-American Water Company

State the nature of your concern: I received notice that Ky American Water has filed for a rate increase. According to the notice, residential water rates could go up as much as 20% if the increase is allowed to go through. I'm on a fixed income. My social security is supposed to be increased only 2.8%. A 20% increase in my water bill will tighten my budget even more. I don't think such an increase should be allowed.

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:38:00 PM

Dear Ms. Mitchell:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Thursday, December 06, 2018 8:25 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Water rate increase

-----Original Message-----

From: Elizabeth Mitchell [REDACTED] >
Sent: Wednesday, December 5, 2018 11:18 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Water rate increase

I strongly object to the 22+% proposed water rate increase. That is a huge increase without merit. It is already difficult for us senior citizens who live on a fixed income.

Thank you.

Elizabeth Mitchell
3417 W Edgebrook Dr
Lexington, KY 40515

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:38:00 PM

Dear Mr. Hall:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: [REDACTED]
Sent: Thursday, December 06, 2018 2:09 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2018-00358 Kentucky-American Water Company

Dear Sir/Madam:

As a home owner located in Lexington Kentucky, I just want to state that I object to any utility company receiving a 22.9% rate increase.

William S. Hall
Hall Properties
554 High Street
Hazard, KY 41701
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: ["Winn Stephens"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:35:00 PM

Dear Mr. Stephens:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Winn Stephens [REDACTED]
Sent: Wednesday, December 05, 2018 7:02 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Kentucky American Rate Increase

I am writing to express my opposition to Kentucky American Water's proposed rate increase. Kentucky American has demonstrated no need for this astronomical increase. Their corporate profits have continued to rise and any structural upgrades required could be easily funded through their current corporate profits. Further, a rate increase will provide the company the needed capital to purchase smaller water utilities and create a monopoly over this indispensable resource.

Please vote no.

Sincerely,
Edwin Stephens

112 Cherokee Park
Lexington, KY 40503

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:37:00 PM

Dear Mr. Clayburn:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Thursday, December 06, 2018 8:23 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Wednesday, December 5, 2018 2:43 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, December 5, 2018 at 2:42 PM

Name: Daniel Clayburn

Address: 3789 Kings Glen Park

City: Lexington

State: KY

Zip Code: 40514

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: Kentucky American Water is asking for a 22% rate increase. I have seen the water/sewer split, and seen my bill increase over 300% over the last few years. To top that off, I have had 5 kids move out and my usage decrease as well. I require you to look into this in depth, just what, in detail, are they planning to do?? I find it 'interesting' this comes up as most working people got a tax break this year and I see this as a 'grab' of part of that. I can tell you I have NOT seen a raise in 4 years, and if these things continue I will have to move. Again I do NOT support this increase and request a Micro detailed ACCOUNTING of the increase before ANY action is taken.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: ["Steven Decker"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:35:00 PM

Dear Mr. Decker:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Steven Decker [REDACTED]
Sent: Wednesday, December 05, 2018 7:33 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Water increase prices

What the hell- how much money do you think the average people make.???

I live check to check with 2 kids... I barely get by now.!!!

\$ 14.50 a hour... I assume all you big wigs live life easy with your big houses and nice cars with your yearly bonus and raises?!?!?— news flash I get 23 cents every year and that's what they consider "cost of living "

Quit being corporate pigs and jacking up prices.

Takes me 5 years to make a whole dollar more than I make now. Please come back down to reality and realize the average family can not afford.

Steven Decker
660 Millpond rd.
Lexington Ky
[REDACTED]

Sent from my iPhone

From: Melnykovych, Andrew (PSC)
To: ["Steven Clem"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:34:00 PM

Dear Mr. & Ms. Clem:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Steven Clem [REDACTED]
Sent: Wednesday, December 05, 2018 4:49 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: case number 2018-00358

Good afternoon,

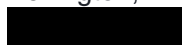
We just received the notice of increase from KY American Water, I don't think it takes much to find reason why but here are the reasons any increase in payments to this monopoly are offensive...

- Ky American Net Income increased 18% from 2017 to 2018
- Total assets owned by KY American increased by 30 million from 2017 to 2018
- Operating revenue increased while expenses remained the same from 2017 to 2018
- All tax rates are falling which means their profits will only increase from this year forward

It only takes about 2 minutes of breaking down a balance sheet to see why there is no need to increase payments to this monopoly utility.

http://psc.ky.gov/UFR_PDF/Water/2017/15800_Kentucky-American_Water_Company.pdf

Steven & Lindsey Clem
3354 Pepperhill Rd
Lexington, KY 40502



From: Melnykovych, Andrew (PSC)
To: ["danewing"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:34:00 PM

Dear Mr. Ewing:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: danewing [REDACTED]
Sent: Wednesday, December 05, 2018 5:24 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: 2018-00358

Let me get this straight: in 2017, KAWC earned \$21.6M net after-tax profit on \$97.8M in revenue. That's a 22% return on sales. This was up roughly \$3.3M (17%) from 2016.

For 2017, the average net profit of the S&P 500 companies was 11%. KAWC is earning twice that.

Any company operating in a competitive environment would be tickled pink to match KAWC's return on sales. Yet KAWC has come crawling to the PSC asking for a nearly 23% residential rate increase.

The role of the PSC is to regulate a monopoly utility because it is assumed that a free market cannot provide competitive pressures on pricing and delivery.

There is no legitimate justification for KAWC to be granted a rate increase. In fact, KAWC is enjoying significantly above-average financial performance. If anything, the PSC should mandate a rate decrease in light of KAWC's above-market performance as a government-sanctioned monopoly.

Dan Ewing
Lexington, KY

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:50:00 PM

Dear Mr. Wisdom:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Wednesday, December 05, 2018 1:31 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Wednesday, December 5, 2018 12:58 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, December 5, 2018 at 12:57 PM

Name: Charles Wisdom Jr

Address: 333 HENRY CLAY BLVD

City: LEXINGTON

State: KY

Zip Code: 40502

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water Co.

State the nature of your concern: We object to the Kentucky American Water Company's proposals. These rates are not warranted and should be denied.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:47:00 PM

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Wednesday, December 05, 2018 8:14 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KAWC water service increase

Dear Ms. Wood:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

-----Original Message-----

From: Terri Wood [REDACTED]
Sent: Tuesday, December 4, 2018 8:59 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KAWC water service increase

We appreciate having clean water but...
we are against this 22.9% increase for residents and 25% increase for businesses.
This is an outrageous increase for us to absorb at home and with our business.

Thank you for strongly considering the effect on our community.

Thank you,
Terri Wood
4821 Agape Drive
Lexington KY

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:46:00 PM

Dear Mr. Clyburn:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Wednesday, December 05, 2018 8:13 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, December 4, 2018 4:38 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, December 4, 2018 at 4:38 PM

Name: Daniel Clayburn

Address: 3789 Kings Glen Park

City: Lexington

State: KY

Zip Code: 40514

Phone number where you can be reached: [REDACTED]

Home phone [REDACTED]

Utility Name: Kentucky American Water Co.

State the nature of your concern: We have received notice of a planned increase of our water bill of 22%. Lets not mince words or play games. You are not expecting a 225 increase, probably half. I'm on fixed income and I have NO WORDS for this request that would be polite. If you can not run your business better, you need to find another one to run. I understand business very well. If at your acquisition you did NOT plan for infrastructure upgrades, are NOT collecting a consummate amount for new services. or have a Capitalization/Depreciation plan to offset these expenses, you need to take them out of the profit margin. In simple terms, you have EXTREMELY MANAGED your business if this is the case. I have contacted the appropriate Gov't agencies concerning this matter. In essence I consider it robbery. Those that work for a living got a tax cut this year, I did not being retired, and you are looking to fleece those that did. You are driving me to move since I can no longer afford to live in Lexington. If you were not a monopoly you would go out of business with your poor business practices. I expect this ti hit the trash can, but be aware I will duo all I can to block this measure.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:41:00 PM

Dear Mr. Buresh:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, December 04, 2018 11:00 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Tuesday, December 4, 2018 9:39 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Tuesday, December 4, 2018 at 9:39 AM

Name: jon buresh

Address: 965 Spring Run Rd

City: Lexington

State: KY

Zip Code: 40514

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: ky american water

State the nature of your concern: Case 2018-00358 for ky american water. I would like to file a voice stating that they always want more money but I do not get a raise that easily. They ask for more money and they get it and then we all have less money. They need to look within their own company and restructure their business plan just like most homeowners do.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:39:00 PM

Dear Messrs. Sears:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Tuesday, December 04, 2018 8:59 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, December 3, 2018 4:12 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, December 3, 2018 at 4:11 PM

Name: Larry and Lawrence Lawrence Sears

Address: 2769 Stoney Park Ln

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Kentucky American Water Company-Rate Increase

State the nature of your concern: To Whom It May Concern, We would like to express our opposition to Kentucky American Water request for a rate increase for the following reasons: A 24% rate increase is way higher than the cost of living and considerably higher than the increase for cost of living we will receive from Social Security in 2019. American Water's annual report shows the company is very profitable and that corporate officers and members of the board of directors receive an obscene amount of compensation. The company has no justification for increasing rates except to further enrich company management and shareholders. Corporations including KY American Water Company has already been given the benefit of higher profits as a result of the federal government cutting corporate tax rates from 35% to 21%. We respectfully request KY American Water be denied approval of any increase in its rates and the company be rebuked for making such an unreasonable increase in rates. Sincerely, Larry and Lawrence Sears

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:38:00 PM

Dear Ms. Silva:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 12:45 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, December 3, 2018 11:13 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, December 3, 2018 at 11:13 AM

Name: Becky Silva

Address: 3109 Riney Rd

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: Kentucky American Water is proposing increases that would raise my water bill around 24%. I am currently paying for water that we find undrinkable. It stinks, tastes bad, and from time to time has such an intense chlorine smell. I am opposed to having to pay more for this water. The increase is substantially more than the 9% that the Consumer Price Index shows as increases for the last twelve months ending October 31, 2018 for utilities. I am not in support of this increase. Please don't them go through with this.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:35:00 PM

Dear Ms./Mr. Woods:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 12:44 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Monday, December 3, 2018 11:07 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Monday, December 3, 2018 at 11:06 AM

Name: Lindsey Woods

Address: 2781 Mable Lane

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached:

Home phone:

Utility Name: American Water

State the nature of your concern: The water rate increase of Kentucky American Water in unreasonable and unfair. Our water rates should not be raised at all, and especially not to that level increase. This is not fair and I hope you will reconsider.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: "[Iam Sellers](#)"
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:33:00 PM

Dear Mr. Baker:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Iam Sellers [REDACTED]
Sent: Monday, December 03, 2018 11:08 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Outrageous Rate Hike by Kentucky American Water

I am a customer of Kentucky American Water, and the rate increase of 22% is outrageous. The Consumer Price Index for the twelve months ending October 31, 2018 shows increases far less than the rate hike of the water company. This 12 month CPI shows the highest increase in energy at nine (9%) All items without energy show about two percent (2%). This price hike is way off base. Please do not approve it.

Don Baker
313 Lucille Drive
Lexington, KY 40511
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:32:00 PM

Dear Mr. Alsalihi:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:59 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Sunday, December 2, 2018 2:39 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Sunday, December 2, 2018 at 2:38 PM

Name: Jalal Alsalihi

Address: 2532 Tinmouth Vale Ln

City: Lexington

State: KY

Zip Code: 40509

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Kentucky-American Water

State the nature of your concern: I wish to voice my opinion about the American Water promposed rate changes. They want to increase the flat "monthly service charge" for 5/8 inch meter size from \$12.49 to \$15.00 I strongly object to this continuing escalation of their runaway flat monthly fees. At \$12.49 it is already too high. I have no objection to raising water consumption charges to match increases in their own operating costs. Thank you for considering my view when you review their proposals.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:31:00 PM

Dear Ms. Skinner:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:55 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 8:21 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, December 1, 2018 at 8:20 PM

Name: Sherry Skinner

Address: 2828 Belle Haven Pl

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: No to a 20 % rate increase.

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:30:00 PM

Dear Ms. Collins:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:54 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 5:58 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on

Saturday, December 1, 2018 at 5:58 PM

Name: Crystal collins

Address: 611 Lucille Drive

City: Lexington

State: Ky

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky water

State the nature of your concern: I strongly oppose the rate increase by kentucky water! It just went up on 2016, this is completely inappropriate and the citizens of lexington cannot continue to pay these increases one after the next!

Have you contacted the utility about the problem: Yes

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:29:00 PM

Dear Ms. Paskins:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:52 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 12:51 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, December 1, 2018 at 12:51 PM

Name: Rogene Paskins

Address: 2536 Spring Valley Loop

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY American Water Company

State the nature of your concern: I wouldn't have complained about a reasonable increase in line with an increase in the cost of living. But 22.6% is outrageous! I finally received a very small increase in my SS effective next year and you are planning to more than wipe it out!

Everyone I know is outraged! You need to rethink your plan!

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:28:00 PM

Dear Ms./Mr. Beck:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:50 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 11:53 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, December 1, 2018 at 11:53 AM

Name: Kelly Beck

Address: 649 Kenova Trce

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: I'm an lodging a complaint against the proposed 20% increase in my bill.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:27:00 PM

Dear Ms. Coleman:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:48 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Water Rate Increase

-----Original Message-----

From: Angela Coleman [REDACTED]
Sent: Saturday, December 1, 2018 10:58 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Water Rate Increase

I'm writing in protest if he recently announced proposed water rate increase. The proposed increase seems excessive and the fact that consumers are not allowed more of a voice is insulting.

I'm a Fayette County resident who's rate will be effected by the actions of this monopoly and I would appreciate the ability to opt out.

If necessary, contact me for additional comment.

Angela Coleman
Angelac.coleman@yahoo.com
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:25:00 PM

Dear Mr. Baker:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:46 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 10:12 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, December 1, 2018 at 10:11 AM

Name: Donald Baker

Address: 313 Lucille Drive

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: I am a homeowner and customer of Kentucky American Water company. The increase in water rates is entirely too much. It far outweighs the previous twelve months ending October 2018. The Consumer Price Index increase for that period was shown as : All items _____less than three (3) percent

Food_____about One (1) percent

Energy_____about nine (9) percent All items less food and energy___two (2) percent <https://www.bis.gov/cpi/home.htm#>

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:23:00 PM

Dear Ms. Niece:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:36 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Saturday, December 1, 2018 6:34 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Saturday, December 1, 2018 at 6:34 AM

Name: Deidrea Niece

Address: 2529 Spring Valley Loop

City: Lexington

State: Ky

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: The new rate increase is far too high and unfair.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:22:00 PM

Dear Ms. Davis:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:35 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 9:44 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 30, 2018 at 9:44 PM

Name: Miranda Davis

Address: 2601 Shannon Trace

City: Lexington

State: Kentucky

Zip Code: 48511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Ky American Water

State the nature of your concern: I received a letter today informing me of an increase. I can't even afford the Bills I have currently. I am drowning and have no sight of help, only more increases. Maybe before we get increased on utilities and such there should be a minimum wage increase. Our Bill's continue to go up and wages stay the same. How is anyone supposed to survive?

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:21:00 PM

Dear Mr. Spinney:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:35 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 8:27 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 30, 2018 at 8:27 PM

Name: Michael Spinney

Address: 2753 Jacquelyn ln

City: Lexington

State: Kentucky

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky American Water

State the nature of your concern: I received a notice that they are raising the rates by 24%. This cannot be approved with out any reason. My lines are not being upgraded or replaced. So why the increase? A rate increase this much is ridiculous. We resident's deserve REAL answers.

Have you contacted the utility about the problem: Yes

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:20:00 PM

Dear Mr./Ms. Law:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:34 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 8:15 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 30, 2018 at 8:14 PM

Name: Morgan law

Address: 101 Galehouse Road

City: Georgetown

State: KY

Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Water bill

State the nature of your concern: Extremely unhappy to see that my water bill is increasing by 20%. This increase is burdensome to its customers and, quite frankly, I am appalled regarding how much my bill is increasing.

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:19:00 PM

Dear Mr. Hayes:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:31 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 4:38 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 30, 2018 at 4:37 PM

Name: herman Hayes

Address: 420 Mattea Ct.

City: Lexington

State: Ky.

Zip Code: 40514

Phone number where you can be reached: ([REDACTED])

Home phone:

Utility Name: Ky-american Water Co.

State the nature of your concern: Just rec'd a notice from Ky. American Water Co. advising they are preparing to ask for a 22.6% rate increase. They always ask for more than they expect to get--if this is in line with the history of the PSC they will end up with about a 15% increase in water rates, which means an additional increase in our sewage bills as in Lex. they base your sewage, garbage, etc on the water so not only will we get a raise in water bills , but in sewage as well. How many times in the last few years has gas, electric, water, etc went up? if I apply,y to Social Security for a 22.6 % raise, do you think I'll get it, although my cost of living is going up on a regular basis? I hardly think that would work, so why grant any company a rate increase just because they say they need it? I urge you to review with all honesty and open minds as to whether this proposed increase is indeed a life and death thing or just another ploy to maintain profits and bonuses for the top executives. After all, you, The PSC, work for the people of the state--not the companies doing business here. I would appreciate a reply to my question. Thank you. Respectfully, Herman Hayes.--([REDACTED])

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:19:00 PM

Dear Ms. Cerny:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:32 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 8:12 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on

Friday, November 30, 2018 at 8:12 PM

Name: Bridget cerny

Address: 2856 Michelle park

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Kentucky water

State the nature of your concern: The recent letter showing our water bill will be increased by 20%. This is way too much. My husband is retired and I work part time. We are on a limited budget

Have you contacted the utility about the problem: No

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:17:00 PM

Dear Mr. Bice:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:27 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Ky American Water Co.

-----Original Message-----

From: Thomas Bice [REDACTED]
Sent: Friday, November 30, 2018 3:40 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Ky American Water Co.

Sirs:

I received a notice today that Ky. American Water Co. is filing an application for a rate increase and I'm firmly against it. Ky American makes enough money to make any improvements it needs without hitting up it's customers. It's a part of doing business. I and most home owners who are customers of Ky. American Water Co. don't want this increase in rates approved.

Sincerely,

Thomas Bice

629 Hadlow St.

Lexington, Ky 40503

From: Melnykovych, Andrew (PSC)
To: ["Dan Thurman"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:15:00 PM

Dear Mr. Thurman:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Dan Thurman [REDACTED]
Sent: Saturday, December 01, 2018 9:18 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question 2018-00358

I am opposed to an increase of this magnitude as requested by Kentucky American Water Company. The utility companies are no longer requesting REASONABLE increases and KAW's proposed increase is a perfect example. I am retired and live on a fixed income. An increase of this amount would put a serious strain on my monthly budget. If KAW needs to expand services to increase their customer base, revenue should come from new customers instead of existing ones. I further oppose the infrastructure surcharge levied by this company. I do not use the minimum unit of water, however I am charged for that amount anyway. Enough is ENOUGH! Thank you.

Dan Thurman
Lexington, Ky.

From: Melnykovych, Andrew (PSC)
To: ["Harry Hageman"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:13:00 PM

Dear Mr. Hageman:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Harry Hageman [REDACTED]
Sent: Friday, November 30, 2018 1:55 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: KY American water proposed 22% rate increase

I encourage the Commission to consider the impact the rate hike will have on seniors living on a fixed income. A 22% rate hike seems extreme, please consider a lesser amount.

Thanks,

Harry Hageman
Georgetown, KY

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Woody Barwick](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:13:00 PM

Dear Mr. Barwick:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Woody Barwick [REDACTED]
Sent: Friday, November 30, 2018 7:38 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

Wood J. Barwick
105 Sunningdale Drive
Georgetown, KY
Re: Kentucky American Water Notice
PSC via e-mail.

Dear Sir:

I can't find a case # on my notice. I am supposed to provide a case number for communicating regarding the excessive rate increase, but, it is not afforded to me or any other customer receiving the notice. It appears an oversight or a purposeful omission.

I would like to speak at any public hearing regarding a 23 % increase to increase water revenues. The notice is filled with rate increases. I oppose any increase just to increase the water rates. Do you know what the rate increase is to be used?

My email is [REDACTED]
I request a response.
Respectfully,

Wood J Barwick

From: Melnykovych, Andrew (PSC)
To: ["Debra Lake"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:11:00 PM

Dear Ms. Lake:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Debra Lake [REDACTED]
Sent: Thursday, November 29, 2018 8:03 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Consumer of KY American Water

I am from rural Owen county..We have 1 water provider and that is KY American Water..Water is needed for all of us to live. Our other option is hiring someone to bring us some water in a truck and putting it into a tank..

I am proud to say I am not needy like most of my neighbors but I do go to bat for us rural Americans. Do we ever get 39% raises on social security or investments? I think not.

SO, I am saying think of your Kentuckians and say NO to the huge, outrageous water hike asked for by KY American water. Don't they know how to budget their own earnings?

Debra Lake
Corinth, KY
Owen county

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 2:11:00 PM

Dear Mr. Hill:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Friday, November 30, 2018 12:52 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC - Electronic Filings Mailbox <pscfilings@ky.gov>
Sent: Friday, November 30, 2018 11:48 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Friday, November 30, 2018 at 11:47 AM

Name: PRESCOTT HILL

Address: 2133 MANGROVE DR

City: LEXINGTON

State: Kentucky

Zip Code: 40513

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: KY American Water

State the nature of your concern: I just received notice of a proposed increase to water service revenues. A 20% increase is out of the question; egregious and ridiculous. If an increase is merited, one that is no more than 5% would be acceptable, with scheduled nominal increases thereafter, at or around the inflation rate. One of the great things about Lexington is that it offers a great cost of living. We cannot let the greed of a monopolistic supplier affect our great city.

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [jon buresh](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 07, 2018 3:54:00 PM

Dear Mr. Buresh:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: jon buresh [REDACTED]
Sent: Friday, December 07, 2018 3:49 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: kawc water rate increase


Jon Buresh
965 spring run rd
lex ky 40514

On Fri, Dec 7, 2018 at 2:48 PM Melnykovych, Andrew (PSC)
<Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: jon buresh [mailto:
Sent: Wednesday, December 05, 2018 9:44 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: kawc water rate increase

Every time a utility or some company is vital for existence want more money they raise the rate leaving the consumer with less money they have to live on. I appose this hike and would like it completely struck down. They need to look within their own company for the added funds they are asking for.

Melnykovich, Andrew (PSC)

From: Melnykovich, Andrew (PSC)
Sent: Friday, December 07, 2018 2:42 PM
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates

Dear Mr. Swain:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

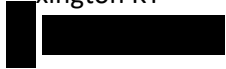
From: Jeffery Swain [REDACTED]
Sent: Tuesday, December 04, 2018 11:22 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question- 2018-00358

We oppose the approval of Kentucky American Water's proposed rate increase request, file in case number 2018-00358, in two areas

The rate of increase (22.6%) is more than 10 times the rate of inflation for the most recent reporting year, with the rates over the past 5 years being from 0.7% to 2.1%. The cumulative rate of inflation during this time was 8.6%. In 2013, the KAWC requested an increase of almost \$12 million, of which the PSC found deficiencies and reduced the request by 44%. It was noted in that report that the KAWC had been requesting increases every two years. Since the KAWC rate increase request in 2013, inflation has accumulated at 8.6%. We would be opposed to any increase that exceeded the rate of inflation. If KAWC is providing its employees with compensation increases that exceed the cost of living allowance (COLA) provided to government employees and retirees, or cannot contain its costs to remain within or close to inflation rates, then we would suggest that management of KAWC take steps to bring their expenses in line. Approving a rate increase that exceeds the rate of inflation contributes to the overall increase in inflation and is not in the best interests of the general public.

Additionally, we oppose any increase in the Fire Protection rates. Accounts for fire protection are generally associated with business or homes that have wet fire control sprinkler systems. These accounts paid a high fee to KAWC for the privilege of tapping into the domestic water mains and for the large-bore meter that serves the account. In most cases, unless there is a fire, these meters remain dormant and never require maintenance or upgrading. In addition, the underground pipes that provide water to these accounts are also used to provide domestic water to other business or residences in the area. So, there is no additional cost to KAWC to maintain the infrastructure associated with fire protection accounts. KAWC recovered the costs of the meter when it was installed and do not incur any additional costs, other than administrative costs to maintain an account record. If a fire event were to occur, KAWC would be compensated at the current rates for the water consumed. Since there is no additional cost for KAWC to allow existing taps to remain, KAWC should not be permitted to continue to extract payment for services not rendered. Certainly, they will not be willing to give up existing revenue, but we encourage the PSC to deny any rate increase for fire protection accounts.

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